



SUSAN JUDD

Leading Expert in
Interpersonal Skills,
Leadership, and
Workplace Culture

Based in Port Macquarie, NSW
Available for In-Person &
Virtual Speaking & Facilitation

Meet Susan Judd

For over 25 years, Susan has helped leaders and businesses create thriving, people-first workplaces through emotional intelligence, leadership development, and workplace culture transformation.

As the founder of HR consultancy, HR Culture, and leadership development and team coaching provider, Dare2Care, she doesn't just talk about these concepts—she implements them every day, helping businesses build stronger leaders, more engaged teams, and better workplaces.

Since becoming a Certified Practitioner with Genos International in 2012, Susan has delivered emotional intelligence strategies to organisations across Australia and the U.S. In 2024, she was recognised by Genos International for her exceptional contributions to the field, cementing her position as a global voice in Emotional Intelligence.



Your Next Speaker or Facilitator

Some speakers share ideas. Susan transforms the way leaders think, connect, and lead.

Her keynotes and workshops aren't about sitting back and listening. They're about lightbulb moments, real-world tools, and shifting perspectives.

From the moment she steps onto a stage or into a room, Susan gets people moving, thinking, and engaging in ways they never expected.

If you want a speaker who makes leadership practical, impactful, refreshingly real and even a little bit FUN, connect with Susan.

[CONTACT SUSAN](#)



Speaking Topics & Workshops

Available as Keynotes, Workshops, or Virtual Sessions

30 min | 45 min | 60 min | 90 min | Half-Day | Full-Day | Multi-Day



Brain Meets Heart

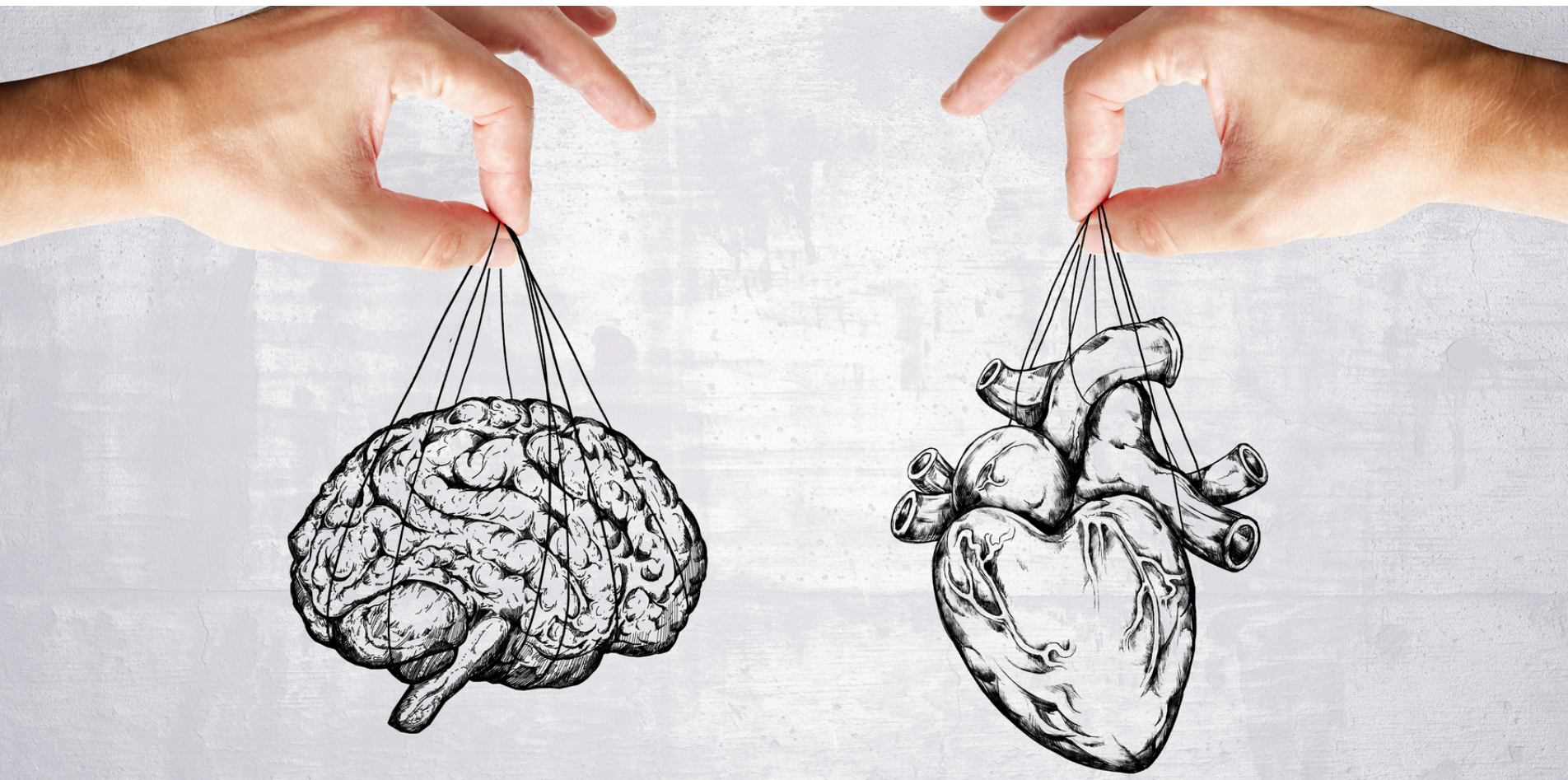
Master Emotional Intelligence to Be Less of a Jerk at Work

Let's be real—most leaders don't wake up thinking, "How can I be emotionally clueless today?" But without emotional intelligence (EQ), even the best intentions can fall flat, leaving teams disengaged, frustrated, or even walking out the door.

In Brain Meets Heart, Susan unpacks the science and power of EQ in leadership.

This isn't a fluffy "be nice" talk. It's a practical, eye-opening dive into how emotions drive decision-making, relationships, and workplace culture.

Through real-world stories and interactive insights, Susan shows how EQ separates remarkable leaders from forgettable ones. Attendees will leave with a new understanding of EQ, plus actionable tools to strengthen their own emotional intelligence so they can lead with their head and their heart.



Key Takeaways:

01

Understand Why EQ Matters: Discover how emotions shape leadership, workplace dynamics, and overall success.

02

Spot EQ in Action: Learn to recognise EQ strengths (and blind spots) in yourself, your team, and your organisation.

03

Strengthen Workplace Relationships: Use EQ insights to improve communication, build trust, and reduce unnecessary conflict.

04

See the Ripple Effect of EQ: Understand how a leader's emotional impact—positive or negative—shapes morale, engagement, and results.

05

Encourage EQ Growth: Walk away with simple, effective ways to foster emotional intelligence in yourself and others.

***Perfect for:** Business leaders, managers, HR professionals, and teams who want to build better workplace relationships.*

Available Formats: Keynote | Workshop | Virtual

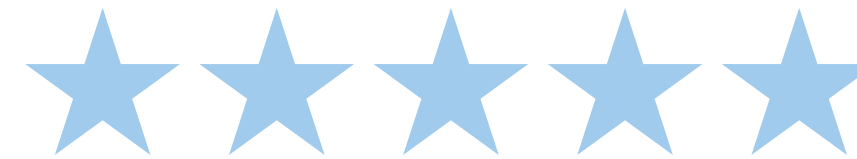
Duration Options: 30 min | 45 min | 60 min | 90 min

What People Say...



"Susan facilitates in such a way that individuals feel compelled to "bare all" while also allowing each and every participant to benefit and grow from the opportunity. Brain Meets Heart is an eye-opener on self awareness, leadership, personalities, communication and getting the most out of your team."

– Ross Cargill, CEO, Men and Women at Work



"The feedback we received from your sessions at our Studio Boardroom Retreat on Daydream Island speaks volumes, but experiencing your sessions first hand was truly inspiring, engaging, thought-provoking and often filled with humour. You were a highlight for us all and we're so grateful for the positive impact you had over the few days."

– Belinda, Priscilla and Natalie, Ready Set Dance HQ

Workplace Zen

The Art of Creating a Collaborative and Cohesive Team

Work shouldn't feel like a battlefield. But when miscommunication, clashing personalities, and unspoken frustrations get in the way, even the best teams struggle to stay productive and engaged. If you've ever found yourself playing referee in a workplace squabble or dreading yet another tense team meeting, Workplace Zen is for you.

Workplace Zen is all about creating less tension and more teamwork. We're not forcing everyone to "just get along" or sweeping conflict under the rug. We're cutting through the workplace noise and equipping people with the practical tools and mindsets needed to build trust and work together more effectively, no matter their personality or position.

Whether you're managing a team, collaborating across departments, or just trying to get through the day without a miscommunication headache, this session will leave you with simple yet powerful ways to create a workplace where people genuinely enjoy working together!



Key Takeaways:

01

Communicate Like a Pro: Learn practical techniques to express ideas clearly, actively listen, and avoid workplace misunderstandings.

02

Turn Conflict into Progress: Discover how to navigate disagreements without drama and turn difficult conversations into productive ones.

03

Create a Culture of Collaboration: Get the tools to break down silos, foster teamwork, and encourage a more engaged and cooperative workplace.

04

Build Mutual Respect & Trust: Develop leadership habits that make people feel valued, leading to higher morale, stronger teams, and better results.

05

Feel More Confident in Your Influence: Walk away knowing how to positively impact team dynamics, no matter your role.

***Perfect for:** Leaders, managers, teams, and HR professionals looking to create a more connected, engaged, and high-performing workplace.*

Available Formats: Keynote | Workshop | Virtual

Duration Options: 30 min | 45 min | 60 min | 90 min



What People Say...



"Watching Susan present Workplace Zen was eye-opening not just for me but for my staff, as well. The insights are on a whole different level to anything I've experienced before. If you are a leader in your business or family, the relationship learning you will get from Workplace Zen will positively change the way you interact with all people in your life!"

– Stacey Morgan, CEO Roar Success, Principal Port Macquarie Performing Arts



"As a dance studio owner with over 30 years of experience, I found Susan's Workplace Zen presentation to be not only engaging and insightful but also incredibly practical and easy to implement. She delivered an eye-opening and enjoyable talk that provided us with invaluable strategies to build trust, foster courage, and cultivate a true sense of Team Zen."

– Annette Hill, Co-Director, Steps 2 Stardom

Want Something Custom?

Let's Talk!

Need a workshop or keynote tailored to your organisation?

Susan can customise a talk or training to suit your industry, team challenges, and event goals.

Available as: [Keynote](#) | [Workshop](#) | [Virtual Session](#)

[CONTACT SUSAN](#)



Trusted Speaker, Facilitator and Educator



Why Event Organisers Book Susan



No Death-by-PowerPoint!

High-energy, relatable and engaging presentations.



Practical Takeaways

Real strategies that leaders can implement immediately.



Flexible Content Delivery

Keynotes, workshops, or virtual sessions tailored to your needs.



Internationally Trusted

A respected and accredited global voice in Emotional Intelligence.

What People Say...



*"If you want to be a better leader
—or a better human for that matter
—you need to learn from Susan
Judd. She's a game changer."*

**– Anthony Wilson, CEO,
BoardCollective**



*"Susan's ability to engage the
room was exceptional—blending
insightful facts with compelling
stories that captivated our
audience from start to finish."*

**– Ursula Boorman,
Boutique Financial Planning Association**



*"A very insightful day. Well presented
with great content. We should all
have a better understanding of
Emotional Intelligence."*

**– Kathy Lyons,
Forestry Corporation of NSW**



Who Susan's Talks Are For

You're a leader of an SME, association or organisation.

- ✓ You're **invested in the professional development** of yourself and your people.
- ✓ You **want your leaders to be empowered to step up and lead** —not just manage tasks.
- ✓ You're **done with cookie-cutter training** that gets forgotten the next day.
- ✓ You need a **speaker who gets real, engages your audience,** and delivers results.

CEOs, Managing Directors & Business Owners of growing organisations

HR & L&D Professionals who need leadership training that actually lands

Industry Associations & Conference Organisers wanting a speaker with fresh energy + insights.



Audio Visual Requirements

In order to ensure that Susan can deliver the best keynote or presentation possible, there are some key things that she'll need:

1. Wireless lapel microphone where possible
2. Projector, laptop with her presentation and clicker
3. Lectern on stage
4. Please let Susan know if the room will be set up in lecture, classroom or cabaret style



Logistics & Booking Information

Susan travels from Port Macquarie, Australia.

Check availability

Email hello@susanjudd.com to connect and check date availability.

Request a proposal

After a conversation with Susan, you will receive a proposal for your engagement covering speakers fees and travel expenses.

Approval

The date is confirmed, a deposit paid and a contract issued to secure your date.

Before the event

Susan will provide assistance promoting your event through her social media channels. We will connect to discuss any finer details and event goals. Susan's team will manage all travel and logistics to save you time and hassle.

After the event

Susan will connect with you for an event debrief and provide you with any applicable resources to provide to your delegates.

Ready to Book Susan?

 **Schedule a Call:** [Insert Booking Link]

 **Email:** hello@susanjudd.com

 **Website:** www.susanjudd.com

 **LinkedIn:** www.linkedin.com/in/susanjudd-dare2care/





SUSAN JUDD

*For presentations that get
your people **thinking,**
laughing and **leading.***